



MANAGED IT & COMPLIANCE

MULTI-LOCATION HEALTHCARE
PRACTICE

**CUPERTINO
DENTAL AND
FACIAL
ESTHETICS**

**CUPERTINO
SAN JOSE
CALIFORNIA**



Healthcare IT Management for Cosmetic Practice

PROJECT DETAILS

- A IT Managed Services
- B Jul 2016 - Ongoing

"They focus on automation, efficiency, security and overall business-changing processes."

PROJECT SUMMARY

TruAdvantage provides ongoing IT management for a cosmetic healthcare practice. They've upgraded internal tech, enhanced security measures, and created a HIPAA-compliant electronic health record (EHR) system.

PROJECT FEEDBACK

Full 24/7 IT monitoring and access to live support staff has helped inspire confidence in TruAdvantage's efforts. The team understands the importance of medical data security and strive to enforce strict data regulations. Requests for regular client feedback also help to ensure satisfaction.



The Client

Please describe your company and your position there.

I am the founder and business owner of a cosmetic, medical, and dental spa. We specialize in facial rejuvenation, hair restoration and cosmetic dentistry. We have 15 computers/users.

- E** Sahar Saghezchi Amini
Founder, Cupertino Facial Esthetics
- G** Healthcare
- F** Cupertino, California

The Challenge

For what projects/services did your company hire TruAdvantage?

As the owner/manager of a prestigious practice in Cupertino, we were in search of an IT partner with healthcare expertise to help us upgrade and modernize our IT systems, enhance security, help us go paperless with a new EHR system, and make us HIPAA compliant.

CLIENT RATING

5.0
Overall Score

Quality:	5.0
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Schedule:	5.0
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Cost:	5.0
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Would Refer:	5.0
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The Approach

How did you select this vendor?

As the owner of the practice, I met the TruAdvantage team (Kayvan Yazdi) via a referral from another medical practice in San Francisco. Since Kayvan and his team were the IT team for that medical practice for over 10 years, trust was already established and soon after, we chose TruAdvantage. They have a very good reputation in Bay Area's healthcare community.

The Outcome

Are there any areas for improvement?

None that I can think of.

