How Latinos for Education Thrived and Grew with TruAdvantage's Managed IT Solutions

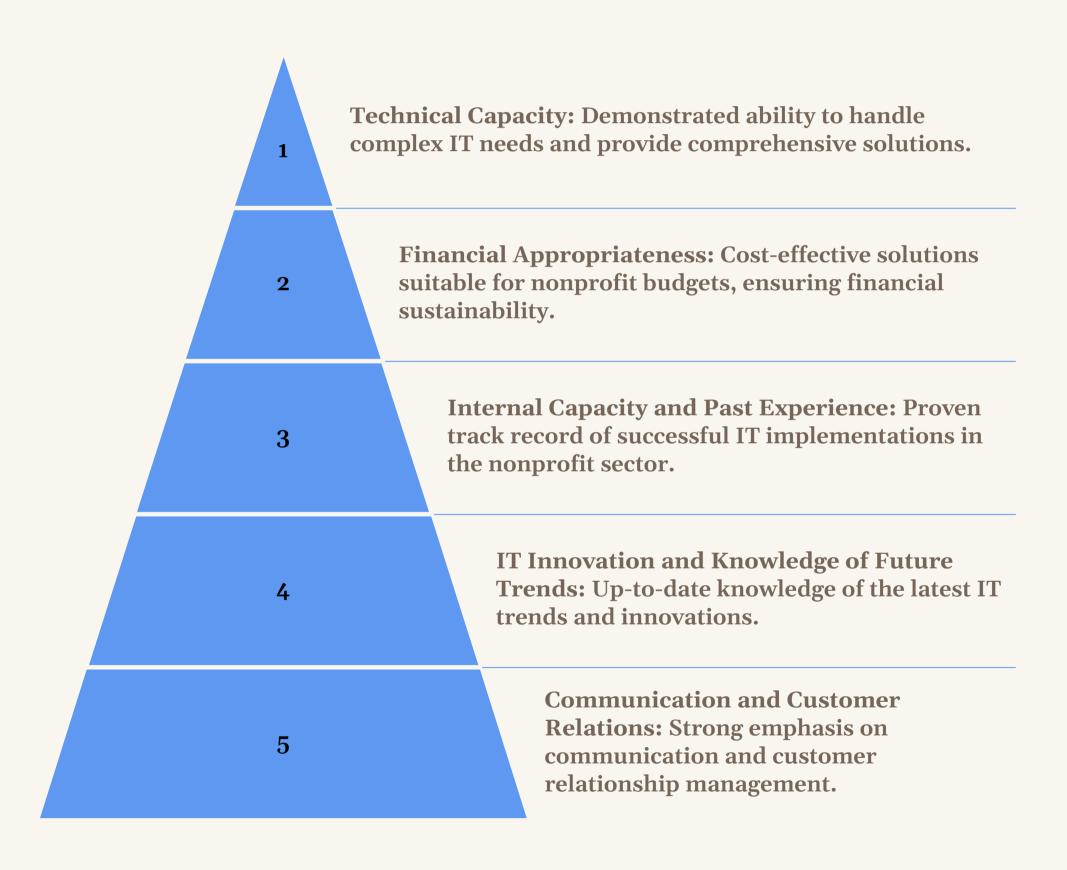
Latinos for Education, a nonprofit empowering Latino leader in education, faced IT challenges. TruAdvantage provided a comprehensive solution, ensuring security, compliance, and efficiency. This partnership leveraged nonprofit discounts to transform their IT infrastructure.

Challenges

- 1. **Inefficient IT Operations:** Latinos for Education struggled with inefficient IT operations that hampered productivity and organizational efficiency.
- 2. **Security and Compliance:** Ensuring data security and meeting compliance requirements were critical concerns that needed urgent attention.
- 3. **Supporting Remote Work:** The organization required reliable and secure support for remote work and work-from-home policies.
- 4. **Onboarding and Offboarding Processes:** Streamlining the onboarding and offboarding processes for staff and volunteers was a significant challenge.
- 5. **Budget Constraints:** They needed cost-effective IT solutions that fit within their nonprofit budget constraints.
- 6. **Strategic IT Guidance:** The organization required strategic IT guidance and budget planning to align with their mission and growth objectives.



What They Prioritized and Looked for in Their Search for IT Partners





Solutions Implemented by TruAdvantage

To address these challenges, TruAdvantage implemented a comprehensive IT and security solution specifically tailored to the needs of Latinos for Education. The solutions included:

Secure 360 Stack and MDR: TruAdvantage deployed their full Secure 360 stack along with 24/7 Security Operations Center **Managed Detection and Response** (SOC) and Helpdesk: (MDR) to provide a multi-layered defense against cyber threats. This Continuous monitoring through ensured proactive threat detection the SOC ensured real-time and swift response mechanisms to detection and management of mitigate potential risks. security threats. Additionally, a reliable, around-the-clock helpdesk was established to **Policy Creation and Security** provide immediate IT support, 3 **Awareness Training:** ensuring quick and effective resolution of IT issues. Work-from-home and acceptable use policies were developed to standardize remote working practices. Regular security awareness training sessions were VPN with SASE and MDM for conducted to educate staff on the **Remote Teams:** latest security best practices. Secure Access Service Edge (SASE) was deployed to provide secure, reliable access for remote workers. **Mobile Device Management** (MDM) solutions were **Cloud Security and Full Cloud** 5 implemented to manage and Adoption: secure mobile devices used by staff, Measures were taken to secure ensuring data protection across all their transition to a fully clouddevices. based infrastructure, enhancing collaboration, scalability, and data protection. **Systematic Onboarding and** 6 Offboarding: Streamlined processes were developed for the efficient onboarding and offboarding of **Strategic IT Guidance and Budget** staff, temps, and volunteers, Planning: ensuring a smooth and systematic approach. TruAdvantage provided strategic IT guidance and budget planning to help align IT initiatives with organizational goals, ensuring cost-effective solutions and financial sustainability.

Results

- 1. **Reliable IT Operations:** TruAdvantage significantly improved the reliability and efficiency of Latinos for Education's IT operations, enabling smoother day-to-day activities.
- 2. **Efficient Support:** The 24/7 helpdesk ensured that IT issues were resolved quickly and effectively, minimizing downtime.
- 3. **Predictable Costs:** With budget-friendly solutions and nonprofit discounts, IT costs became more predictable and manageable.
- 4. **Enhanced Security and Compliance:** Robust security measures and continuous monitoring strengthened data security and ensured compliance with regulatory requirements.
- 5. **Streamlined Onboarding and Offboarding:** The new, systematic processes simplified and expedited the onboarding and offboarding of staff and volunteers.
- 6. **Successful Remote Work Implementation:** Reliable support and secure VPN access enabled effective and secure remote work





Conclusion

TruAdvantage's comprehensive managed IT and security solutions have significantly transformed the operations of Latinos for Education. By addressing their unique challenges and providing strategic guidance, TruAdvantage has enabled the organization to operate more efficiently, securely, and compliantly, ensuring predictable costs and peace of mind.

"TruAdvantage's expertise in IT and understanding of nonprofit challenges has transformed our operations. The reliable 24/7 support, advanced security measures, and efficient onboarding and offboarding processes have provided us with peace of mind and allowed us to focus on our mission. The cost-effective solutions and strategic guidance have been invaluable in our journey towards full cloud adoption and remote work implementation."

- Latinos for Education Team



About TruAdvantage: Helping Nonprofits to Advance Their Mission through Technology

Passionate About Nonprofits

Our staff are passionate about nonprofits, their cause and their impact locally and globally. Working with nonprofits puts purpose and meaning behind our work.

Community Engagement

"Giving Back" is our own quarterly initiative to give back to nonprofits.

Understanding Nonprofit Challenges

24 plus years of working with nonprofits. Full understanding of Nonprofits' ecosystem, decision making process and IT challenges. Case studies, success stories, webinars and white papers on nonprofit challenges and best practices.

Benefits for Nonprofits

Discounted Services

Discounted service rates for Nonprofits since 2013 to give back to community including Donated and In-kind services.

Savings & Grants

Partnerships with TechSoup, Google, Microsoft & other nonprofit-focused vendors for cost savings & discounts.

Complimentary Onboarding

We streamline your transition with complimentary onboarding and help safeguard your organization with free security assessments or configurations.

Education & Training

Education & Training for nonprofit staff and volunteers.

Flexible and Tailored Solutions for Nonprofits

