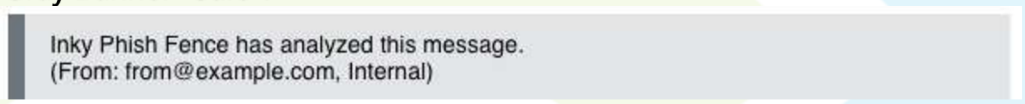
What is EMAIL PROTECTION?

EMAIL PROTECTION is a phishing prevention and education tool that uses banners at the top of emails to inform users of the security status for inbound emails and malicious links.

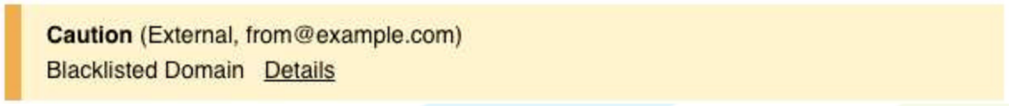
When you receive an email, you can expect to see a banner like the three examples below, depending on the security status.

Gray Banner "Safe":



This mail has gone through EMAIL PROTECTION, and does not see any threats. **Yellow**

Banner "Caution":



This banner indicates that EMAIL PROTECTION found something unusual about the email message. It is not necessarily phishing or dangerous but something you should be aware of. For example, one of the categories for a message to be marked as unusual is "Sensitive Content". This may flag emails containing financial information or contain a request for sensitive personal information. Messages with this flag should be given extra scrutiny but may not necessarily be malicious.

Red Banner – "Danger":

This banner indicates that EMAIL PROTECTION thinks the message is suspicious and likely to be phishing or dangerous in some other way. This includes brand impersonations (e.g., a fake "account alert" email from your IT department), blacklisted phishing URLs, or attempts to spoof mail to look like it came from an internal company account.

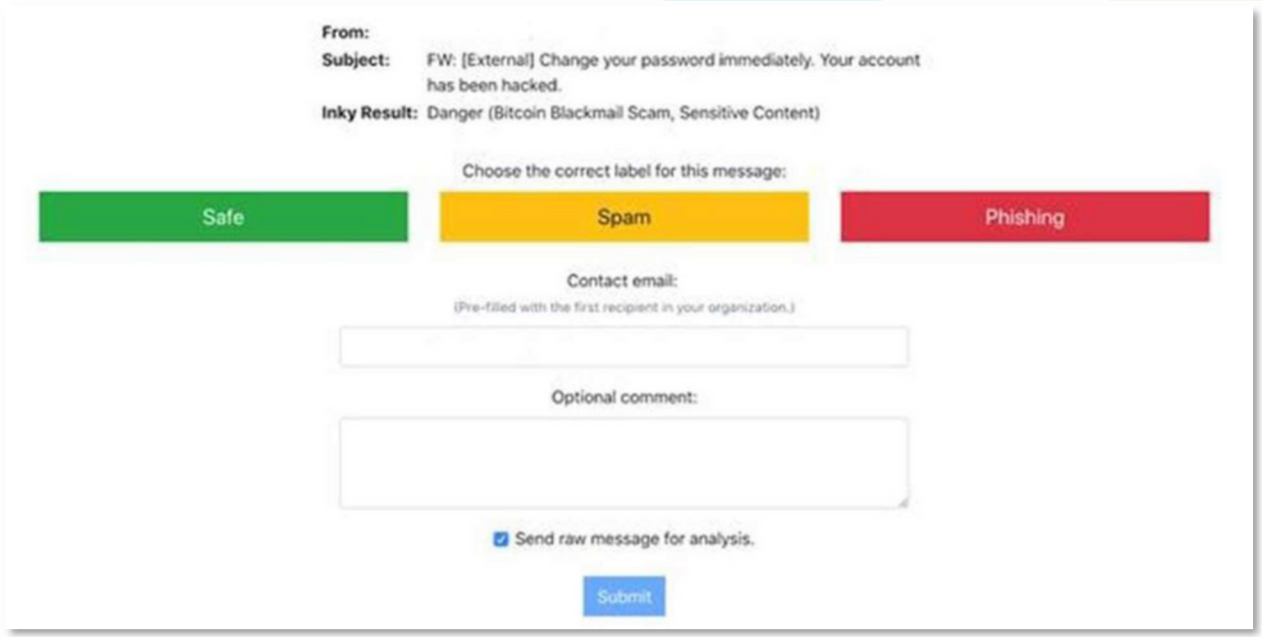
The malicious email banner will contain information about why the email has been flagged as such. You can read more about why EMAIL PROTECTION determined that it was risky by clicking the "**Details,"** link.

Reporting "Phishy" Emails:

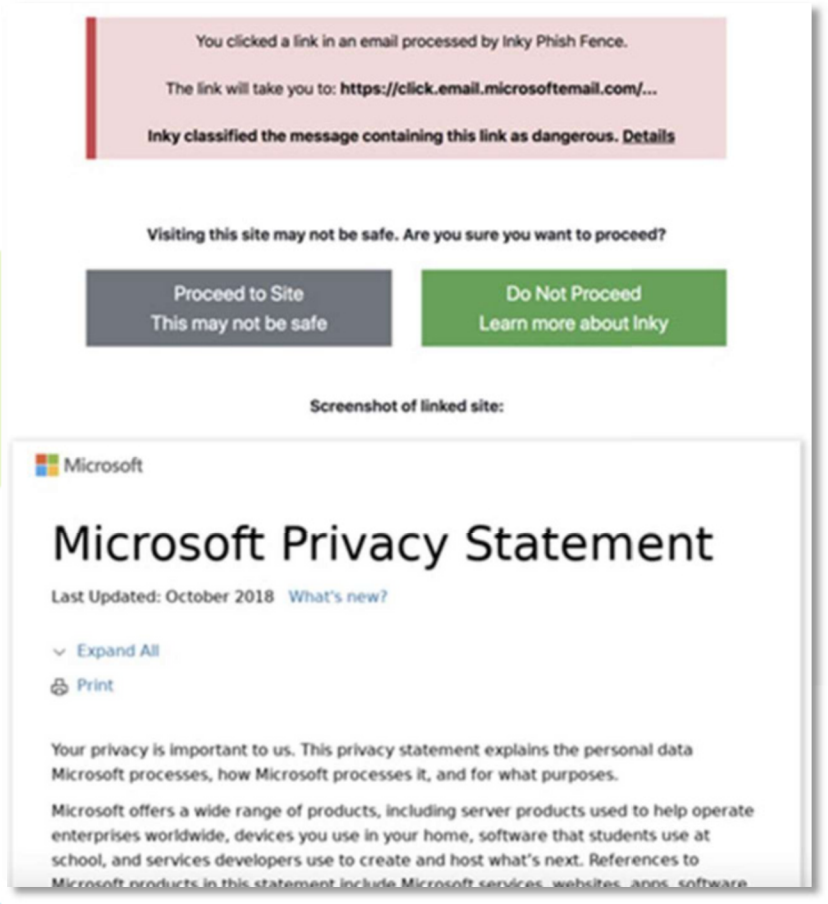
You can actively help by identifying and reporting phishing attempts, so that EMAIL PROTECTION learns to flag these in the future, and these cyber criminals can be stopped.

To do this, click on the "**Report This Email,**" link below any EMAIL PROTECTION banner.

This will take you to the Report this email page which will ask you to choose how you want to classify this email. Click on **Safe, Spam** or **Phishing** and hit submit at the bottom.



Oops I clicked on a suspicious link:
If you click on a link inside a suspicious message EMAIL PROTECTION will supply you with a screenshot of the webpage of the malicious link, a description of why the link is categorized as malicious and two additional navigation options, 1) Proceed to the site 2) Do not proceed.


You clicked a link in an email processed by Inky Phish Fence.
The link will take you to: https://click.email.microsoftemail.com/...
Inky classified the message containing this link as dangerous. Details
Visiting this site may not be safe. Are you sure you want to proceed?
Proceed to Site
This may not be safe
Do Not Proceed
Learn more about Inky
Screenshot of linked site:
Microsoft
Microsoft Privacy Statement
Last Updated: October 2018 What's new?
Expand All
Print
Your privacy is important to us. This privacy statement explains the personal data Microsoft processes, how Microsoft processes it, and for what purposes.
Microsoft offers a wide range of products, including server products used to help operate enterprises worldwide, devices you use in your home, software that students use at school, and services developers use to create and host what's next. References to