

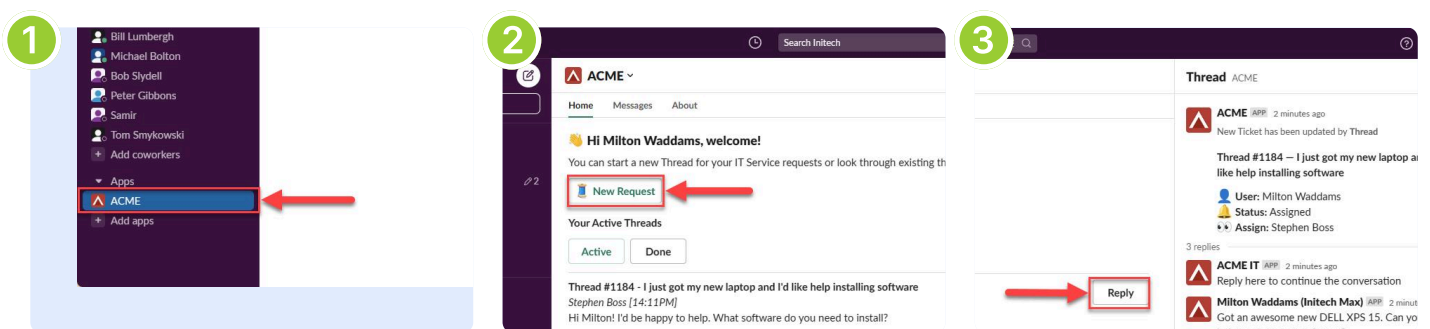


Starting today, you can now request support directly through chat in your Slack app!

What are the benefits of chat?

- ✓ **Ease of Access**
More convenient than traditional phone and email methods.
- ✓ **Quick Connection**
Faster access to real people for immediate assistance.
- ✓ **Workplace Integration**
Keep up-to-date with issue statuses right within your Teams.
- ✓ **Efficient Problem Resolution**
Solve issues and monitor progress in real-time.
- ✓ **Uninterrupted Productivity**
Address support needs without the disruption of prolonged phone calls.

How to get started?



Scroll down to Apps and click on the TruAdvantage Chat app.

Select “New Request” for chat support/service.

Track updates and responses in real-time.

Thats it!

Need assistance? We're only a chat away!